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| Use Case ID | Use Case Name | Primary Actor | Scope | Complexity | Priority |
| 1 | Make a Booking for Myself | Game Café Member | In | Medium | 1 |
| 2 | Make a Booking for a Non-Member | Game Café Member | In | Medium | 2 |
| 3 | Get Ticket for an eSports Event | Game Café Member | In | Medium | 1 |
| 4 | Manage Current Booking Information | Game Café Staff Member | In | High | 1 |
| 5 | Manage Membership Information | Game Café Staff Member | In | High | 1 |
| 6 | Manage eSports Events Information | Game Café Staff Member | In | High | 1 |
| 7 | Manage Hardware and Software information | Game Café Staff Member | In | High | 1 |
| 8 | Associate Bookings with Members | Game Café Staff Member | In | High | 2 |
| 9 | Associate eSports Event Tickets with Members | Game Café Staff Member | In | High | 2 |